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PTO/SB/21 (08-03)

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| TRANSMITTAL | | Appli | Application Number 10/602,503 | | 503 | | |
|---|-------------|--------------------------|--|--|--|--|--|
| | | Filing Date | | June 24 | June 24, 2003 | | |
| FORM | | First | Named Inventor | MAURIZ | IO GAZZOLA et al. | | |
| (to be used for all correspondence after initial filing) | | Group | Group Art Unit 2633 | | | | |
| | | Examiner Name Unassigned | | ned | | | |
| Total Number of Pages in This Submis | sion 4 | Attorn | ey Docket Number | CISCP8 | 19 | | |
| ENCLOSURES (check all that apply) | | | | | | | |
| Fee Transmittal Form | ☐ Drawin | g(s) | | | After Allowance Communication to Group | | |
| Fee Attached | Licensi | ng-related Papers | | Appeal Communication to Board of Appeals and Interferences | | | |
| Amendment / Reply | Petition |) | | | Appeal Communication to Group (Appeal Notice, Brief, Reply Brief) | | |
| After Final | 1 | to Conv onal App | | Propri | etary Information | | |
| | | | of Attorney, Revocation e of Correspondence | | Status Letter | | |
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| Certified Copy of Priority Document(s) | | | • | | | | |
| Response to Missing Parts/ Incomplete Application | | | | | | | |
| Response to Missing Parts under 37 CFR 1.52 or 1.53 | | | | | | | |
| SIG | NATURE OF A | PPLICA | ANT, ATTORNEY, O | R AGENT | | | |
| Firm and RITTER, LANG & KAPLAN LLP | | | | | | | |
| Individual name Dan H. Lang, Reg. No. 38,531 | | | | | | | |
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| Date July 6, 2004 | | | | | | | |
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Signed:

Anne Currier Carr

Attorney Docket No. CISCP819 **PATENT**

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

MAURIZIO GAZZOLA et al.

Application No.: 10/602,503

Filed: June 24, 2003

For: AUTOMATIC SELECTION OF THE PERFORMANCE MONITORING BASED

ON CLIENT TYPE

Examiner: Unassigned

Group: 2633

INFORMATION DISCLOSURE STATEMENT UNDER 37 CFR §§1.56 AND 1.97(c)

Date: July 6, 2004

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

The references listed in the attached PTO Form 1449, copies of which are attached, may be material to examination of the above-identified patent application. Applicants submit these references in compliance with their duty of disclosure pursuant to 37 CFR §§1.56 and 1.97. The Examiner is requested to make these references of official record in this application.

This Information Disclosure Statement is not to be construed as a representation that a search has been made, that additional information material to the examination of this application does not exist, or that these references indeed constitute prior art.

This Information Disclosure Statement is believed to be filed before the mailing date of a first Office Action on the merits. Accordingly, it is believed that no fees are due in connection with the filing of this Information Disclosure Statement. However, if it is determined that any fees are due, the Commissioner is hereby authorized to charge such fees to Deposit Account 50-1652 (Order No. CISCP819).

RITTER, LANG & KAPLAN LLP 12930 Saratoga Ave., Suite D1 Saratoga, CA 95070 (408) 446-8690 DHL/acc

Respectfully submitted,

Reg. No. 38,531

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| PADEME TRADEME | Form 1449 (Modified) | Atty Docket No. | CISCP819 |
| THADE | | Application No.: | 10/602,503 |
| | Information Disclosure | Inventor | MAURIZIO GAZZOLA et al. |
| • | Statement By Applicant | Group | 2633 |
| | · | Filing Date | June 24, 2003 |
| | (Use Several Sheets if Necessary) | Mailing Date | July 6, 2004 |

U.S. Patent or Published Documents

| Examiner | | | | | | Sub- | Filing |
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Foreign Patent or Published Foreign Patent Application

| Examiner | | Document No. | Publication | Country or | | Sub- | Tran | slation |
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| Initial | No. | | Date | Patent Office | Class | class | Yes | No |
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Other Documents

| Examiner Initial | No. | Author, Title, Date, Place (e.g. Journal) of Publication |
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| Examiner | Date Considered |
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Examiner: Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.